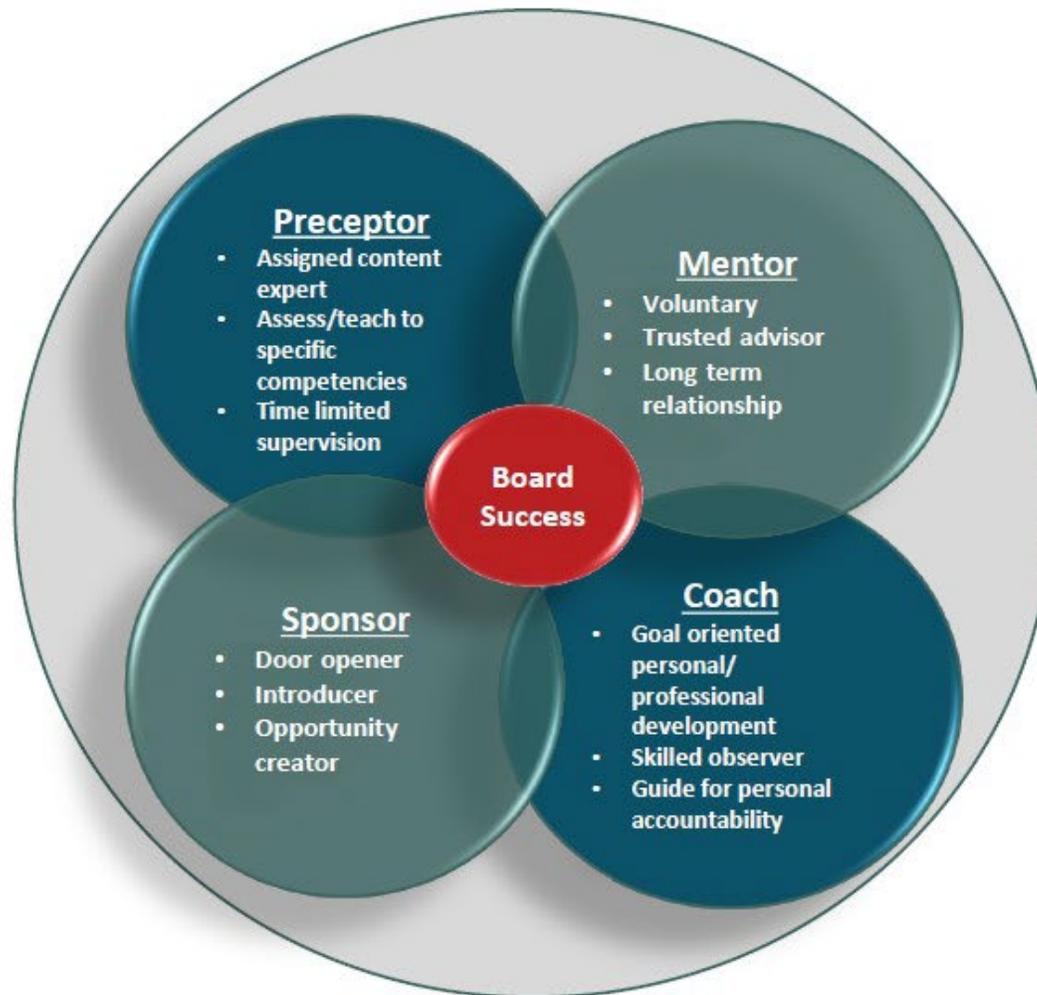


Board Competencies



NOBC Support Roles for Board Success



NOBC BOARD READINESS MODEL

FROM NOVICE TO EXPERT



COMPLEXITY
LEVELS OF
BOARDS/APPOINTMENTS

COMPETENCIES
BY LEVEL

ARENAS OF
PERFORMANCE

Path to Board Readiness

EXPERT

Corporate Governance
Boards at the Professional
Association or Healthcare
System Level and Political
/Regulatory or Policy
Appointments

- High Level Influencer
- Innovative Thinker
- Political Prowess
- Legal/Regulatory and Policy Knowledge and Skill
- Leadership in Governance/Management
- Generative Communication Skills
- Community, Regional and/or National Orientation
- Governance Knowledge and Skill
- Knowledge of How Influence is Accessed and Applied
- Knowledge and Skill in Advocacy

Civic and Professional
Leadership

Organizational Governance
Boards

- Complexity Management
- Complexity Theory Knowledge
- Strategic Orientation Planning
- Human Resource Knowledge and Skill
- Talent Development
- Change Management/Leadership
- Customer/Client Satisfaction
- Knowledge and Skill in Process/Performance Improvement, Quality and Safety, and Appropriate Application in Organizational Processes and Metrics
- Fiscal Acumen
- Organizational Awareness
- Team Leadership
- Building Effective Relationships
- Knowledge of Marketing, Mergers, and Acquisitions
- Knowledge and Effective Application of Self-Knowledge and Personal Style Preferences
- Skill and Effective Application of Self-Assessment and Self-Regulation
- Knowledge of Regulatory Compliance and Relevance to Organizational Types
- Knowledge of Customer Satisfaction Principles
- Advanced Skill and Ability in Conflict Management
- Advanced Meeting Management and Team Leadership Principles

Organizational
Management and
Leadership

Advisory and
Community Boards

- Achievement Orientation
- Lifelong Learning/Information Seeking
- Emotional Intelligence
- Knowledge and Skill in Relationship Building
- Effective Communication
- Conflict Management Knowledge and Skill
- Personal /Professional Accountability
- Demonstrated Ability in Giving and Receiving Feedback
- Basic Knowledge of Principles of Governance and Management
- Personal Style Preference "Testing"
- Understanding of Reflective Practices
- Understanding of Mindfulness Practices
- Understanding of Theory of Systems Thinking and Mental Models
- Basic Understanding of Political Context and Landscape

Self-Leadership

NOVICE